



# JOHN PHILIPS

I eat, sleep, and breathe hospitality. Ever since I remember, I have wanted to work in hospitality. My passion started growing up working in my parent's restaurant. I have strong social skills and a colloquial attitude towards my guests. However, I can be authoritative as well, when the situation asks for it. After working many years in a management role in the vibrant nightlife of Norwich, I'm now looking forward to taking the next step in my career. My ambition is to work in a similar management role in the high-end hospitality industry.

## PERSONAL

- Name**  
John Philips
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## SKILLS

- Customer skills ★★★★★
- Inventory ★★★★★
- Leadership ★★★★★
- Finance ★★★★★

## INTERESTS

- Culinary food
- Wine
- Crossfit
- Festivals

## LANGUAGES

- English ★★★★★
- French ★★★★★
- German ★★



## WORK EXPERIENCE

- Jan 2014 - Aug 2019 **Bar manager**  
Mojo's, Norwich  
In my role as bar manager, I am responsible for the everyday management of our team. I am the first point of contact for employees, suppliers and other stakeholders. My key responsibilities include;
  - buying, supplier management and price negotiations
  - monitoring safety and regulations
  - planning and supervision of employees
  - organisation and management of events
- Jan 2011 - Jul 2013 **Bartender**  
The Birdcage, Norwich  
Independent working bartender and waiter. After a year my responsibilities were expanded to;
  - Daily cash register closure
  - Planning of personnel and making work schedules
  - Onboarding process of new staff
- Sep 2008 - Jul 2011 **Waiter**  
JOJO'S Kitchen and Bar, Lowestoft



## EDUCATION AND QUALIFICATIONS

- Aug 2019 **WineSkills Principles of Vinegrowing**  
Plumpton College, Plumpton
- Apr 2018 **Emergency First Aid at Work**  
Surrey First Aid Training Ltd, Guildford
- Sep 2017 **Handling Violence and Aggression Training**  
Elite Training European Ltd, Norwich  
Recognizing different forms of aggression. Supervising safety and regulations. Interventions and legally applying force.
- Sep 2007 - Jun 2011 **Hospitality Supervisor Apprenticeship Level 3 Standard**  
City College Norwich, Norwich



## CERTIFICATES

- 2019 **Emergency First Aid at Work**
- 2017 **Handling Violence and Aggression**